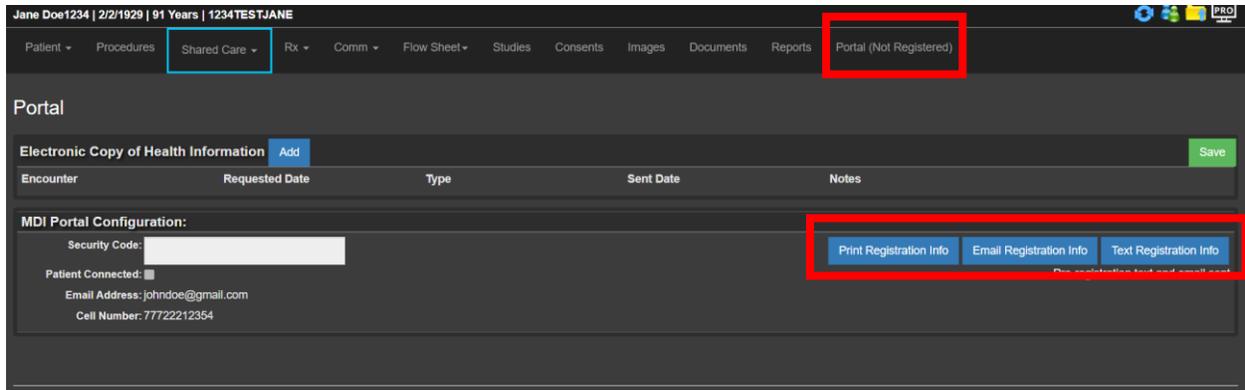


Measure: Provide Electronic Access to Health Information

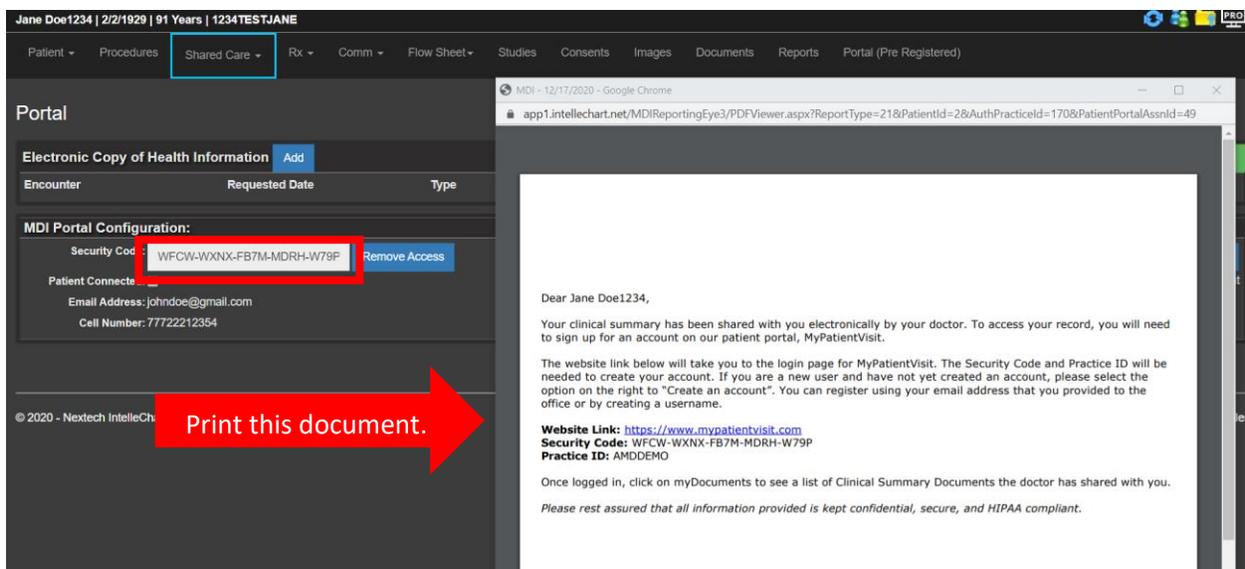
| | |
|----------------------------|---|
| CMS Measure Name: | Provide Patients Electronic Access to Their Health Information |
| CMA Measure Number: | PI_PEA_1 |
| ICP Measure Name: | Provider To Patient Exchange |
| CMS Explanation: | For at least one unique patient seen by the MIPS eligible clinician: (1) The patient (or the patient-authorized representative) is provided timely access to view online, download, and transmit his or her health information; and (2) The MIPS eligible clinician ensures the patient's health information is available for the patient (or patient-authorized representative) to access using any application of their choice that is configured to meet the technical specifications of the Application Programming Interface (API) in the MIPS eligible clinician's certified electronic health record technology (CEHRT). |
| Measure Parameters: | <p>NUMERATOR: The number of patients in the denominator (or patient authorized representative) who are provided timely access to health information to view online, download, and transmit to a third party and to access using an application of their choice that is configured meet the technical specifications of the API in the MIPS eligible clinician's CEHRT.</p> <p>DENOMINATOR: The number of unique patients seen by the MIPS eligible clinician during the performance period.</p> |

How to meet the measure in IntellectPRO:

For each unique patient seen at your practice, access the Portal tab of IntellectPRO and generate a security code along with instructions to allow the patient to create an account in the Patient Portal. Click the "Save to Portal" button from the Portal tab of IntellectPRO. Print the instructions and hand that to the patient to begin their enrollment.



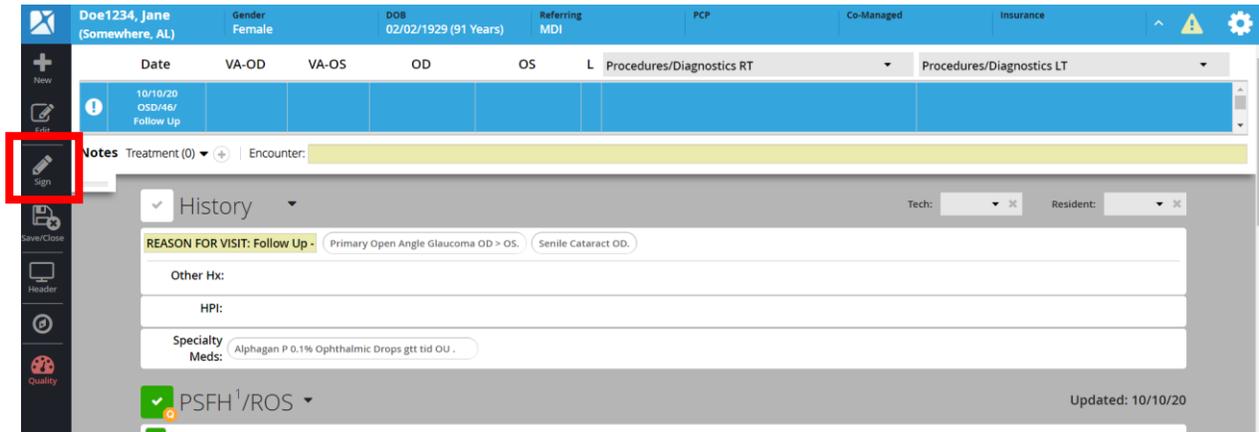
The screenshot shows the IntellectPRO interface for a patient named Jane Doe1234. The 'Portal (Not Registered)' tab is selected and highlighted with a red box. Below the navigation bar, there is a table for 'Electronic Copy of Health Information' with columns for Encounter, Requested Date, Type, Sent Date, and Notes. A 'Save' button is visible in the top right of this section. Underneath, the 'MDI Portal Configuration' section displays a security code field, a 'Patient Connected' checkbox, and contact information (Email Address: johndoe@gmail.com, Cell Number: 77722212354). Three buttons are highlighted with a red box: 'Print Registration Info', 'Email Registration Info', and 'Text Registration Info'.



The screenshot shows the IntellectPRO interface for the same patient, now in the 'Portal (Pre Registered)' state. The 'MDI Portal Configuration' section shows the security code 'WFCW-WXNX-FB7M-MDRH-W79P' highlighted with a red box, along with a 'Remove Access' button. A red arrow points from the text 'Print this document.' to the configuration area. A PDF viewer window is open, displaying a message to Jane Doe1234. The message explains that her clinical summary has been shared and provides instructions on how to access it via the MyPatientVisit portal. It includes a website link, the security code, and the practice ID (AMDDEMO). The message concludes with a reassurance that the information is confidential, secure, and HIPAA compliant.

To complete the measure, the encounter must be signed within 4 business days of when the portal security code and instructions were given. Once the encounter is signed, the patient portal will automatically be updated with the necessary documentation allowing the patient to view, download or transmit their information.

To sign an encounter, click the “Sign” button from the left side toolbar of the encounter.



The screenshot displays the patient portal interface for Jane Doe1234. The top header shows patient information: Name (Doe1234, Jane), Gender (Female), DOB (02/02/1929, 91 Years), Referring (MDI), PCP, Co-Managed, and Insurance. Below this is a table with columns for Date, VA-OD, VA-OS, OD, OS, L, Procedures/Diagnostics RT, and Procedures/Diagnostics LT. A row is visible for 10/10/20, OSD/HB, Follow Up. On the left side, a vertical toolbar contains icons for New, Edit, Sign (highlighted with a red box), Save/Close, Header, and Quality. The main content area shows a 'Notes' section with 'Treatment (0)' and 'Encounter:' fields. Below this is a 'History' section with a 'REASON FOR VISIT: Follow Up -' and 'Specialty Meds: Alphagan P 0.1% Ophthalmic Drops gtt tid OU.' The interface is updated as of 10/10/20.

Tips:

- The portal access only needs to be assigned once per patient.
- Subsequent encounters will automatically be sent to the portal once signed.
- Simply providing the instructions and security code is enough to meet this measure. The patient does not have to enroll in the patient portal to meet this measure.
- A business day is defined as Monday through Friday.
- Encounter date must be within the reporting period.
- The patient will show up in the denominator for each eligible visit during the reporting period. If they have been assigned a portal code, and you have not changed the system default to merge the CCD on signature, they will fall into the numerator for each visit.
- The portal code MUST be assigned BEFORE the encounter is signed for the patient to count in the numerator. We suggest checking that each patient has been assigned a portal code at the beginning of their visit.